Challenges for Academic Medical Centers

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We are Unique!

Unique – being the only one of its kind; unlike anything else. Synonyms: distinctive, distinct, individual, special, idiosyncratic

Challenges

• Dealing with Teaching Physicians and Residents
• Documentation in the medical record
• How to manage the tri-partite mission
Tri-Partite mission

- Education
- Research
- Patient Care

Complexity

- Legal Organization – one hybrid, multiple entities
- Physicians – employed vs leased
- Number of Employees
- Collaboration – multiple departments and may supervisors
- Community
- Politics

Education

- Colleges – Medical School, Nursing, Pharmacy
- GME – reporting on Cost Report
  - Other Hospitals
  - Outside country
- Moonlighting
- Teaching – Physician Guidelines
- EPIC Issues
  - Automatic
  - Fellows who are also MD's
- Policies – University or AMC
Research
• Where does it sit? University or Hospital?
• Contracts
• Privacy laws - HIPAA versus State
• Access to PHI
• Research as healthcare delivery
• FERPA vs. HIPAA

Healthcare
• Hospital Based Clinics
• Nurse Practitioners to mid-levels
• Concurrent surgeries
• EPIC Issues/Documentation Issues
• Indigent Care
• Gifts to Patients
• Community versus Teaching Physicians

Areas of Focus - Soft Skills
• Relationship Building
• Overcoming Barriers
• Collaboration
• Communication breeds respect
• Find Champions
• Connect people
• Be a partner
• Beware of institutional wear
Thank you!
Questions?

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