Challenges for Academic Medical Centers
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We are Unique!
Unique – being the only one of its kind; unlike anything else. Synonyms: distinctive, distinct, individual, special, idiosyncratic
Challenges

- Dealing with Teaching Physicians and Residents
- Documentation in the medical record
- How to manage the tri-partite mission

Tri-Partite mission

- Education
- Research
- Patient Care
Complexity

- Legal Organization – one hybrid, multiple entities
- Physicians – employed vs leased
- Number of Employees
- Collaboration – multiple departments and may supervisors
- Community
- Politics

Education

- Colleges – Medical School, Nursing, Pharmacy
- GME – reporting on Cost Report
  - Other Hospitals
  - Outside country
- Moonlighting
- Teaching – Physician Guidelines
- EPIC Issues
  - Automatic
  - Fellows who are also MD’s
- Policies – University or AMC
Research

• Where does it sit? University or Hospital?
• Contracts
• Privacy laws - HIPAA versus State
• Access to PHI
• Research as healthcare delivery
• FERPA vs. HIPAA

Healthcare

• Hospital Based Clinics
• Nurse Practitioners to mid-levels
• Concurrent surgeries
• EPIC Issues/Documentation Issues
• Indigent Care
• Gifts to Patients
• Community versus Teaching Physicians
Areas of Focus - Soft Skills

- Relationship Building
- Overcoming Barriers
- Collaboration
- Communication breeds respect
- Find Champions
- Connect people
- Be a partner
- Beware of institutional wear

Thank you!
Questions?

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