Implementing Drug Diversion Risk Rounds

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Who We Are

- HealthPartners is a Minnesota-based integrated health care organization founded in 1957
- Provides health care services and health plan administration
- Employs more than 23,000

In 2015: 2 million people had a substance abuse disorder involving pain relievers
In 2015: 20,000 overdose deaths
► Between 10-15% of healthcare workers are addicted to opioids

► In an organization with 23,000 employees, potentially 2300 healthcare workers could have an opioid substance abuse problem.

Emory University Hospital

Xanax and pain medications like hydrocodone diverted from pharmacy by pharmacy technicians

Georgia Board of Pharmacy Order: pharmacy license on probation for 3 years and hospital fined $200,000
Highlights from the DEA Corrective Action Plan

1. Drug Diversion Compliance Officer
2. Drug Diversion team
3. Review ADM settings
4. Pandora surveillance
5. Enhanced reporting
6. Quarterly trend analysis by drug diversion team
7. Targeted staff training
8. Standardized diversion investigation process
9. Enhanced monitoring and auditing

What’s the Role of Compliance?

▶ Bridge the gap
▶ Manage risk
▶ Structure - 7 Elements
▶ Convene the right players
Foundation for Risk Rounds

- Senior leadership support
- Urgent issues addressed

Stakeholders

- Pharmacy
- Nursing
- Senior Leadership Team

Objectives

- Assess the current state of medication security
- Identify opportunities
**The Tool**

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Implementation

► Identify site leaders

► Surveyor training

► Communication plan

► Announced surveys

► Action plans

Survey Team

► Pharmacy

► Compliance

► Quality

► Nursing

► Safety and Security

► Employee Health

► Patient Safety
What did we learn?

- Enhanced surveyor training
- Site prioritization
- Unannounced vs. Announced
- Monthly touch points with pharmacy and nursing

Questions?

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